hCare Clinician Portal: Introduction & Overview for Physician Trainers
What is a portal?

Starting point, or gateway, to other applications, systems, web sites, or sources of information.
The Clinician Portal Is Not….

- The entire EHR
- A workflow engine
- A replacement for the underlying functionality (i.e., Meditech)
One Stop Shopping for physicians
Benefits for Physicians

- **Integrated Access**
  - Integrated access point to access clinical systems such as Meditech, PACs, OB link, HPF, etc.

- **Remote Access**
  - Access entire medical record and clinical information from home or office

- **Efficiency & Productivity**
  - No longer have to visit the HIM department to sign incomplete records

- **Enhanced Patient Care**
  - Single complete information source

- **Mobility (where applicable)**
  - Access to clinical information from a handheld device
Clinician Portal vs. Mobility

Clinician Portal
Desktop Availability

- MEDITECH
- HPF
- OB Link
- CV PACS
- RAD PACs

Integrated Access to Multiple Systems

Mobility
SmartPhones/PDAs

- MEDITECH

Single Source System
Getting to hCare Clinician Portal inside the hospital.

1. Single Sign On (SSO)
2. Desktop icon
3. Intranet Explorer/hospital intranet site
3-4 ID of the Physician

New Password will be set during training

Reset password via Psync

Click to reset your password
Select Physician Profile
Click Manage to customize/control Patient List.
Click to Add a Patient

Search by desired criteria
### Patient List

<table>
<thead>
<tr>
<th>Patient Name</th>
<th>Age</th>
<th>Gender</th>
<th>Admission Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>REXRODE, CARL</td>
<td>62</td>
<td>M</td>
<td>12/08/13</td>
<td>L.CCU.C03.01.COCAK</td>
</tr>
<tr>
<td>STEVENSON, CLAIRE</td>
<td>77</td>
<td>F</td>
<td>12/08/13</td>
<td>L.MED.ONC.L.545.01.COCAK</td>
</tr>
<tr>
<td>SAVIKKO, REBECCA A.</td>
<td>59</td>
<td>F</td>
<td>12/08/10</td>
<td>L.MED.ONC.L.550.01.COCAK</td>
</tr>
<tr>
<td>DICKINSON, DOUGLAS P.</td>
<td>63</td>
<td>M</td>
<td>12/09/10</td>
<td>L.MED.ONC.L.551.01.COCAK</td>
</tr>
</tbody>
</table>

### Display Options

- New Results
- Overview
- Patient Detail
- Visits
- Allergies
- Clinical Notes
- Medications
- Lab Results
- Order Status
- Test Results
- Vitals
- IQ

### Data Display Area

#### Test Results

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Test Description</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/08/10 01:58pm</td>
<td>KNEE 4 OR MORE VIEWS RIGHT</td>
<td>Signed</td>
</tr>
<tr>
<td>12/08/10 02:40pm</td>
<td>BLOOD CULTURE Organisms: E CLOACAE, E CLOACAE</td>
<td>Completed</td>
</tr>
<tr>
<td>12/08/10 03:58pm</td>
<td>CHEST 1 VIEW</td>
<td>Signed</td>
</tr>
<tr>
<td>12/08/10 04:00pm</td>
<td>BLOOD CULTURE Organisms: E CLOACAE</td>
<td>Resulted</td>
</tr>
<tr>
<td>12/08/10 04:37pm</td>
<td>BLOOD CULTURE Organisms: E CLOACAE</td>
<td>Resulted</td>
</tr>
<tr>
<td>12/08/10 08:50pm</td>
<td>LEUKOPOOR PACKED CELLS</td>
<td>Resulted</td>
</tr>
<tr>
<td>12/09/10 01:00am</td>
<td>URINE CULTURE Organisms: S AUREUS, NUM</td>
<td>Resulted</td>
</tr>
<tr>
<td>12/09/10 01:15am</td>
<td>BLOOD CULTURE</td>
<td>Resulted</td>
</tr>
<tr>
<td>12/09/10 10:50am</td>
<td>CHEST 1 VIEW</td>
<td>Signed</td>
</tr>
</tbody>
</table>
Examples of Filters

Reminder: Filters are "sticky"
Data Display Links

- **New Results**: What’s new on this patient since the physician last reviewed the information.
- **Overview**: Combination view that brings together Visit History (Visits) and Clinical Notes in same view.
- **Patient Detail**: Provides “facesheet” information for the current admission, including demographics and guarantor information.
- **Visits**: Historical visit history of patient, along with visit details.
- **Allergies**
- **Clinical Notes**
- **Medications**
- **Lab Results**
- **Order Status**
- **Test Results**
- **Vitals**
- **I/O**
- **Prior Charts**
- **GE RAD PACS**
Combined patient’s allergies list pulling data from both Pharmacy and Nursing modules in Meditech

Reports that have been dictated & transcribed, along with certain Ancillary and Nursing Notes

All medications the patient is on within the defined time frame; If the facility uses eMar will also see the date and the administration record for that medication

Displays Lab Results with a defined numeric value (Hematology, Chemistry, Coagulation, Urinalysis, and Blood Gases)
Data Display Links

- **New Results**
- **Overview**
- **Patient Detail**
- **Visits**
- **Allergies**
- **Clinical Notes**
- **Medications**
- **Lab Results**
- **Order Status**
- **Test Results**
- **Vitals**
- **I/O**
- **Prior Charts**
- **GE RAD PACS**

**Lab Results**

- Offers a quick glance at all orders that have been placed on the Patient and the status they are in.
- Mainly text-based reports (includes Pathology, Microbiology, Bloodbank, and Radiology reports).
- Shows the latest set of Vitals for the defined timeframe.
- Shows the latest set of Intake and Output measurements for the defined timeframe.
Data Display Options

- New Results
- Overview
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- Medications
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- Test Results
- Vitals
- I/O
- Prior Charts
- GE RAD PACS

Allows the physician to view patient’s medical record post-discharge (Records prior to go-live will not be back scanned.)

Depending on integration, a variety of additional links may appear here.
# MEDITECH to Portal Crosswalk

<table>
<thead>
<tr>
<th>MEDITECH Source</th>
<th>hCare Clinician Portal</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADM</td>
<td>Patient List and Patient Info</td>
</tr>
<tr>
<td>LAB</td>
<td>Lab Results</td>
</tr>
<tr>
<td>RAD, MIC, BBK</td>
<td>Test Results</td>
</tr>
<tr>
<td>Transcribed Reports, NUR</td>
<td>Clinical Notes</td>
</tr>
<tr>
<td>MRI, PHA</td>
<td>Allergies</td>
</tr>
<tr>
<td>PHA, eMAR</td>
<td>Medications</td>
</tr>
<tr>
<td>NUR</td>
<td>Vitals &amp; I/Os</td>
</tr>
<tr>
<td>Consults, FNS, CARD</td>
<td>Order Status</td>
</tr>
<tr>
<td>MIS</td>
<td>Provider List Data</td>
</tr>
</tbody>
</table>
Example of Direct Integration with PACs
Adding a Wallet Entry
If the wallet entry has not be set, the physician will be prompted to enter username/password.
Portal Resources

Want more information about how to use the Clinician Portal? Need help? You have come to the right place! Use the resources button to find user documentation, training materials, and more. Check back often for new updates!

Online Training Resources

[ONLINE TRAINING](#) Click here for our training resources.

Clinical Resources

Physician Links:
- [UpToDate](#)
- [GenusMD](#)

Clinical:
- [New England Journal of Medicine](#)
- [PubMed.gov](#)
- [Observer for Medical Staff](#)

Pharmacology:
- [Clinical Pharmacology](#)

ARH Intranet Site:
- [INSIGHT](#)